



INFRA-XS[®] Trainings

Each tool is only as good as the head who controls it. Let us assist you, with our custom-made product trainings, to make your team INFRA-XS[®] professionals.

Introduction into SLM with INFRA-XS[®]

A start-up training for all team members:

- Quality assurance by SLM
- Scope of application and monitoring concept
- Introduction to the INFRA-XS[®] architecture and End-to-End Monitoring

Duration: 1 day, Costs: € 1.200,-

Maximum attendance: 12

INFRA-XS[®] Servers and Components

This is the basic training to operate your own INFRA-XS[®] system:

- Administration and operation of
 - XS-Servers and components
 - Database back-end

Duration: 2 days, Costs: € 2.400,-

Maximum attendance: 6

INFRA-XS[®] Agents and Scripting

In this training you learn how to develop monitoring scripts and roll out monitoring agents for INFRA-XS[®]:

- Programming and modification of scripts
- Administration, roll-out and operation of monitoring agents

Duration: 2 days, Costs: € 2.400,-

Maximum attendance: 6

INFRA-XS[®] Reporting

The subject of this training is to create and interpret monitoring reports:

- Creation and interpretation of
 - SLA reports
 - Management reports
 - Technical reports
- Data analyses
- Data editing and processing

Duration: 1 day, Costs: € 1.200,-

Maximum attendance: 6

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Geyer & Weinig Consulting

Geyer & Weinig Consulting transfers many years of experience with Service Level Management directly into your company.

SLM for the Top Management

The lecture about:

- IT quality - is it measurable?
- Outsourcing without SLM?
- Monitor business productivity – but with the right parameters!
- Pro-active IT management with SLM.
- Costs, value, ROI?
- Increase the satisfaction of your employees with SLM

Duration: 3 hours, Costs: € 1.500,-

Maximum attendance: 12

SLAs – Setup, Management, Control

This workshop is about the setup and definition of SLAs:

- Parameters to measure quality
- Monitoring parameters
- Requirements for reporting

Duration: 1 Tag, Costs: € 1.200,-

Maximum attendance: 8

Review + Plan

The aim of this workshop is to review and optimize an existing SLM setup. It should be part of the CIP and performed yearly:

- Review of the business cases monitored at present
- Planning of the business cases to be monitored in the future
- Planning of the parameters needed to monitor this business cases
- Planning of the infrastructure needed to monitor the future business cases.

Duration: 3 days, Costs: € 3.600,-

Maximum attendance: 8

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